



Consultancy & Professional Services



Maximize our R&D Productivity to Reduce your Information Technology Costs

Maximize our R&D Productivity to Reduce your Information Technology Costs

Modern corporations, nowadays, need to respond to rapidly changing market demands with both innovative and agile approach. To stay ahead of the wave and achieve long-term success, you should perform ongoing business transformations. ITS Consultancy Services provides best-of-breed knowledge, innovation and expertise to help global business successfully transform the way they manage their information technology services. ITS Consultancy Services offers the skillsets and a wealth of experts to understand and develop your service management framework, technical resources, and service organizational structure. Our Subject Matter Experts (SMEs) work with your resources, hand-in-hand, to unlock true potentials, whilst optimizing performance and help achieving your business goals.



Intent-Based Networking

provides policy-based automation from the edge to the cloud. Secure segmentation for users and things is enabled through a network fabric, drastically simplifying and scaling operations while providing complete visibility and delivering new services quickly.

By automating day-to-day tasks such as configuration, provisioning, and troubleshooting Access. reduces the time it takes to adapt the network, improves issue resolution, and reduces the impact of security breaches.

Intent-based networking deliver a network that has the intelligence and automation to meet an organization's business needs. Intent-based networking applies business intent to network configurations. The intent-based network continuously monitors and adjusts to ensure alignment to business intent. This is achieved through a closed-loop system that includes policy-based automation, network analytics, and machine learning.

Digital Employee Experience

Now a days the IT is always under pressure supporting end-users with their problems as well as maintain the organization environment to make it all work, having a tool that can discover all the real-time insight you need to resolve all kinds of disruptions before they happen is not a luxury anymore it is a necessity, this is why we at ITS offer solution that can assist the customer in knowing where the problems lies and assist them in resolving it as fast as possible with minimum IT effort.



Software Defined-Network (SDN)



provides policy-driven automation through an integrated underlay and overlay, is hypervisor agnostic, and extends policy automation to any workload – including virtual machines, physical bare-metal servers, and containers. one intent, using any hypervisor, for any workload, in any location, and in any cloud.

Operational simplicity, with common policy, management, and operation models across application, network, and security resources.

Centralized network management and visibility with full automation and real-time network health monitoring.

Software Defined-WAN (SD-WAN)



Connects all company data centers, core and campus locations, WAN branches, colocation facilities, cloud infrastructure, and remote workers. simplifies IT operations with automated provisioning, unified policies, and streamlined management to help ensure rapid updates and resolutions, and provides advanced network functionality, reliability, and security.

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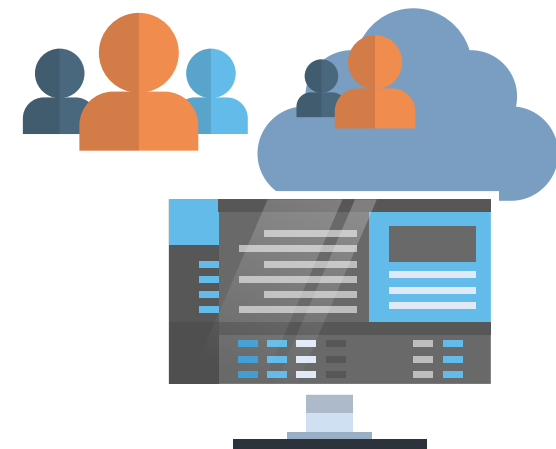
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ITS Services Catalogue

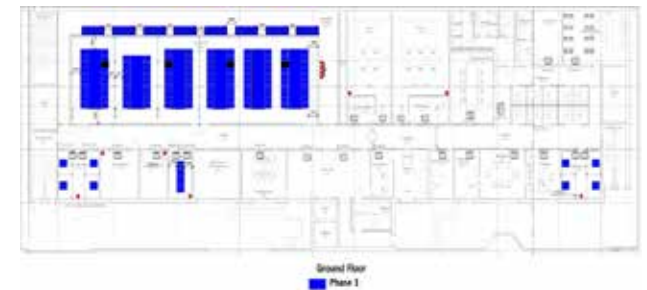


ITS Data Center Competitive Edge

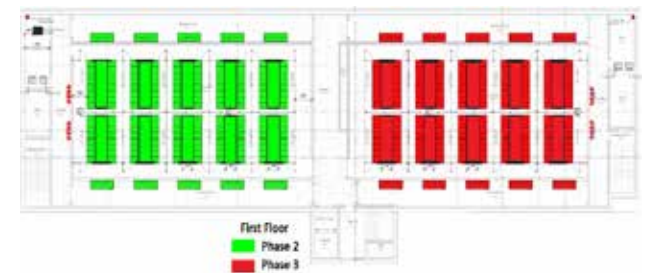
ITS Data Center is Uptime Institute Certified Tier III Design, Facility and Operation with SLA 99.98 % uptime guarantee.

- ◆ ITS Data Center located in Kuwait and complying with CBK regulations.
- ◆ ITS Data Center is 1,200 sqm divided to three phases.
- ◆ ITS Data Center total rack capacity is up to 440 Cabinets

114 Rack for Phase I with Power Load 7 KVA/rack.



320 Rack for Phase II & III with Power Load 5.5 KVA/rack.



- ◆ ITS Data Center equipped with fully redundant power sources (N+1) with ATS protection failover and cooling chiller systems (N+2).



- ◆ ITS Data Center equipped with two CATERPILLAR emergency diesel generators 2500KVA each, each generator is designed with capacity to take a full load and stand-by to other.

- ◆ The generators can support the data center up to 90 hours at full load.
- ◆ Three EATON UPSs, Two UPS for IT load with capacity 1000 KVA/each and One UPS for mechanical load with capacity 200 KVA with uptime 10 min at full load.



- ◆ Fully redundant fiber paths connected to different Exchange.
- ◆ Neutral Carrier with all Internet Service Providers (ISPs).
- ◆ Fast track setup (plug-in services) through ITS Fiber or wireless infrastructure.
- ◆ Cable Management.



- ◆ Six layers of physical security and CCTV system inside the DC contains more than 100 cameras.
- ◆ Access control system.
- ◆ Dedicated Physical cage with independent access control.
- ◆ All electromechanical system are monitoring with BMS.



- ◆ ITS Data Center facility equipped with NOC and SOC operations.



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DC Hosting Services Stack



Colocation

Plug and Play Racks, Isolated
Compartments



Communications

ISP and Comm Links



Structure Cabling

Cabling Connection, Cross
Connect



Lift & Shift

Move your DC



Managed Services

Manage your hosted environment



Surveillance, NOC, SOC

Add on Services



Implementation

Professional & Consultancy
Services



Cloud Services

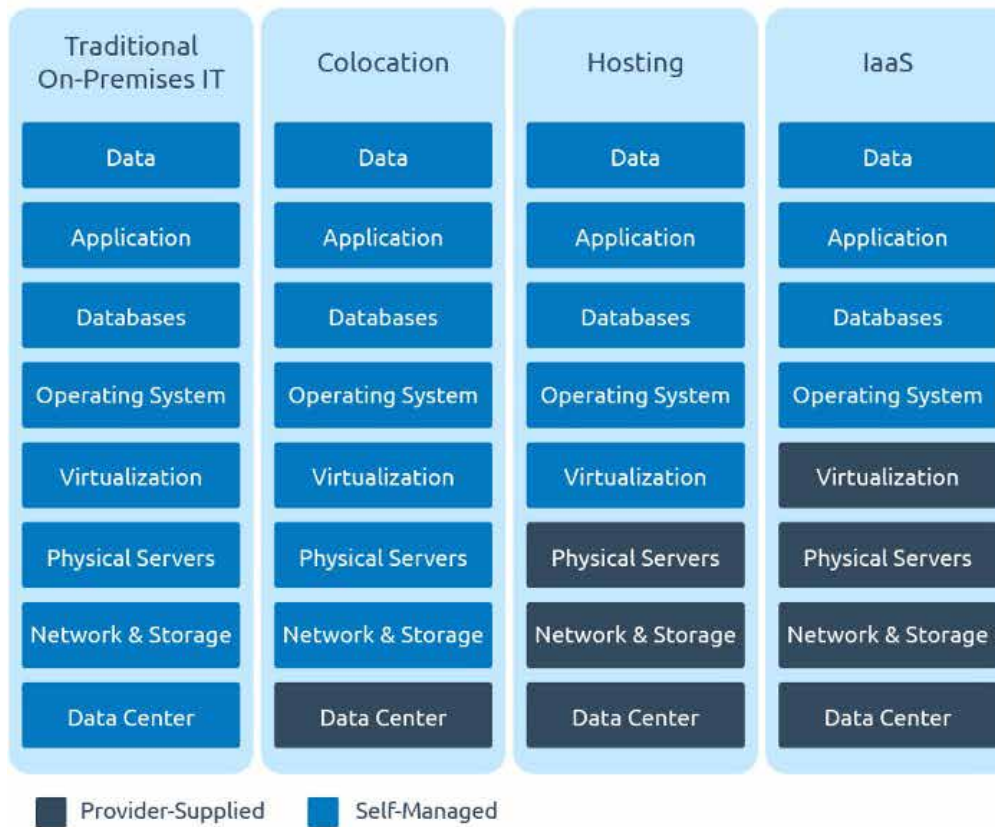
Provide Computing / Virtualization
Services



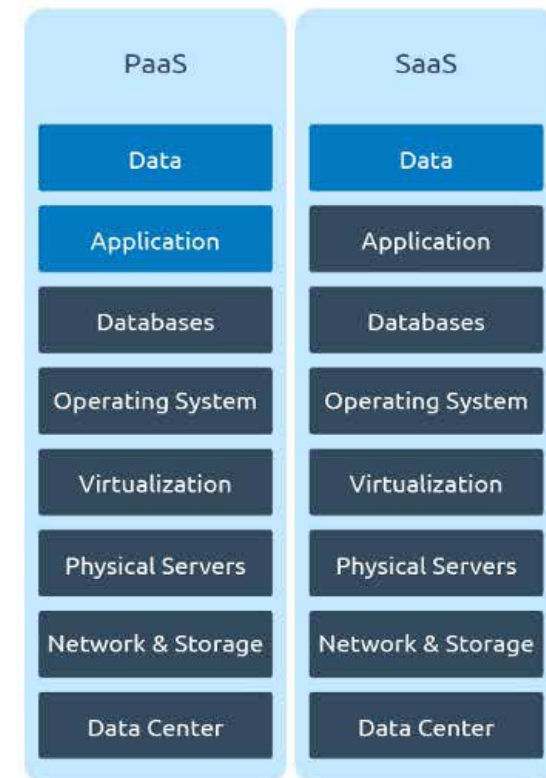
Integrated Hosting Services

Service Offering

Current Offering



Planned Future



Professional & Consultancy Services



Evaluate & Assess



Professional & Consultancy Services



Virtualization

VMware, Citrix, Hypervisor, NSX-T



Microsoft Suite

AD, DNS, Exchange, Office 365, Win Srv., SCCM



Databases

SQL Always ON, Oracle, Sybase



Storage & BRS

DELL EMC, Networker, Veritas



Platform

DELL, Oracle SUN, Cisco UCS, HP



Global Network

Cisco, PAN, Fortinet, NetScaler



Workflow Automation

MS SharePoint



Workspace Mgmt.

VMware Workspace One



Cloud Services

MS Azure



Security Solutions

Darktrace, Qradar, SDN



Security Assessment

VAPT Services



End User Protection

Cortex XDR, Symantec Suite



DC & Cloud Consultancy

Build Private & Public Cloud



ITSM Implementation

ISO27k, ISO20k, ITILv3, CMMi, Risk Assessment

Technologies & Services

ITS Managed Services



ITS Managed Services



One-Stop IT Management Solution

ITS Summary

41



Years
in Business

7



Operations

more than
350



Clients

more than
30



Awards

more than
12



Partners

more than
700



Employees

ITS Certificates



V3 Certified



Kuwait Finance House
ITS Data Center, ITS DC1
Valid Until 23 December 2021

UPTIME INSTITUTE



UPTIME INSTITUTE CERTIFIED
GOLD



 **CONNECT WITH US**

To learn more about partnering with ITS for digital success, please visit www.its.ws or email info@its.ws



Let's Stay Connected

